

#### **PRINCIPAL SEAT – JABALPUR**

#### No. Reg(IT)(SA)/2025/570

Jabalpur, Dated: 28/03/2025

# // CLARIFICATION //

- Sub:- Publication of clarification /reply of Pre-Bid meeting dated: 10<sup>th</sup> March, 2025 regarding tender for Supply, Design, Development and Implementation of RFID System at District and Tehsil Courts in the State of Madhya Pradesh with reference to tender no. Reg(IT)(SA)/2025/295, Dated:24.02.2025.
- Ref: Pre-Bid Meeting dated: 10<sup>th</sup>March, 2025 and tender no. Reg(IT)(SA)/2025/295, Dated: 24.02.2025.

# Reply / clarifications to the pre-bid queries

On the basis of queries submitted by the bidders, the reply /clarifications are enumerated as per details given below for reference and further necessary action at vendor side:-

Query No.	RFP Reference (Section No. /Page No.)	Content of RFP Requiring Clarification	Query of the bidder / remarks of the bidder	Reply / clarification to the query /remarks by the High Court
			FID AUTOMATION	
1.	Page No.40	Technical Specifications	Could you please provide the full specifications for this tender?	It is general specifications. And, more clarifications are mentioned in this document. Further, the vendor may visit High Court of Madhya Pradesh, Jabalpur for details.
2.	Page No.30 to 32	Requirement	In the tender document, different quantities of your requirement are mentioned in Phase-1, Phase-2, and Phase- 3, whereas the quantity mentioned in the BOQ is different. Therefore, please provide your exact requirement along with the exact quantity.	It is updated in this clarifications / document.



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	3.	Page No.30	Item	In the tender document, you have mentioned a requirement for metallic tags and non- metallic tags. Could you kindly specify where you intend to install them?	It will be as per requirement of Malkhana Section of District and Tehsil Courts.
	4.	NA	Work Flow	Could you kindly provide the workflow of the system and how it will function?	Please visit one of the "Malkhana" section at District and Tehsil Court.
	5.	NA	Location	Could you kindly specify the location where the system is to be installed and also show the location once?	List is location is mentioned from page no. 63 to 68 of tender document. Visit may be made by the respective vendors as per requirement.
	6.	NA	Contact Details	Kindly share the contact details of the concerned person so that we may reach out for further inquiries regarding this tender.	Office of Senior Registrar (IT-SA) High Court of M.P., Jabalpur. Shri Prateek Rathore (m): 9977700119
	7.	Page No. 63	Annexure-II List of Locations	Please provide the exact total number of locations where the system is to be installed. On pages 63 to 69, it is mentioned that there are 51 Malkhana sections at Districts and 171 Malkhana sections at Tehsil Courts, making a total of 222 locations. However, you have requested 215 quantity readers. What does this mean? Please clarify.	and the amount in same proportionate will be released to the vendor.
	8.			You have requested 217242 metallic tags and 730746 non- metallic tags. However, you have not requested fixed readers in Phase-1. Additionally, in Phase-2, you have requested 215 readers	As of now total 215 readers are required. It may increase as per further requirement of the Districts and Tehsil Courts.



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	<u> </u>	-	- /	
			again. So, do you require a total of 430 readers? If not, please provide some clarity on this. Also, specify the exact number of readers you require.	
9.	Page No. 30	Price Bid Table	You have mentioned a requirement for 215 fixed readers in Phase-2. Could you kindly clarify whether there is no requirement for readers in Phase-1, or if they are needed in the initial phase as well? Your guidance on this matter would be greatly appreciated.	Clarified in updated sheet of these clarifications.
10.	Page No. 40	Technical Requirement	Additionally, we recommend choosing UHF over HF, as UHF provides better range, performance, and efficiency for your solution.	HF option hereby stands removed / deleted.
11.	NA	Data Entry Work	What will be your data entry process, and how will the data entry process for your items work? Please explain. For example, when a case arrives, the first step would be to create a file. At that time, the person at the tehsil courts/districts will make the initial entry. They will tag the item using the hardware and register the entry with the help of a desktop reader, which will update/save the data on the PC. After that, will you enter the same details on the web?	One time data entry of all properties /articles is to be done by the vendor. Afterwards, the entry shall be done at District and Tehsil Courts by Court staff on regular basis.
12.	NA	Access Point	For each tehsil, the users who are given access-should they have read-only access or read & write access when using the application?	Read & Write (both).
13.	NA	For PC Server	We will need a server PC at all locations, which will be connected to the internet and remain operational 24/7. The	Servers shall be provided by the High Court.



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			buyer will provide this. Please	
			confirm this.	
14.	NA	Internet Service	How will you provide the	Through FTTH,
			internet? Please provide some	Broadband / Wi-Fi.
			details.	
15.	NA	For Admin	Kindly let us know who will be	It will be decided
			the admin. How many admins	during roll-out of
			will be needed? Will there be a	the project.
			sub-admin in each tehsil	
			court/district and a main admin	
			in the high court? What will be	
			the process for this? Also, who	
			will provide login access—the	
			tehsil courts/districts or the	
			high court?	
16.	NA	For Access	Will the login access work on a	It will be decided at
			specific IP, or can it be	SRS /SDD level.
			accessed from anywhere? For	
			example, should we allow	
			access only from a designated	
			IP, ensuring it works only from	
			that location, or should it be	
			accessible from anywhere as	
			per your requirement?	
17.	NA	For Access	Each tehsil courts/districts will	It will be decided at
			have a sub-admin, and the	SRS /SDD level /
			main admin will be in the high	stage.
			court. Should the sub-admins	
			have read-only access, or do	
			they need read & write access?	
18.	NA	Data Maintenance	There will be a cloud server	Yes.
10.		Data Maintonanoo	installed at the main High	100.
			Court (HC), where all the data	
			will be stored, and we will	
			install it on the server PC. Do	
			you want the process to be like	
			this, or do you have any	
			specific points to add? Please	
			mention them clearly.	
19.	Page No. 41	Post-Implementation	In point number 4 of post-	Bidder shall
		support (03) Years	implementation, it states:	provide onsite
		on RFID System	"Bidders should assign onsite	engineers at
			support engineers at the	Indore, Jabalpur,
			primary site for the period of	Bhopal and



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Γ				post-implementation support."	Gwalior. From
				To clarify, we will provide one	these locations
				engineer who will visit each	they will visit the
				location to resolve any issues	site for post
				during the post-implementation	implementation
				support period of three years.	support.
				Please confirm if this	• •
				arrangement is acceptable or if	
				there are any additional	
				requirements regarding the	
				number of engineers, their	
				-	
				<b>3</b> 7	
-	00			expectations.	
	20.	Page No.7	MSME Exemption	As a recognized MSME under	No change.
				the Make in India initiative, we	
				sincerely appreciate the	
				exemption provided for the	
				tender fees. In line with this,	
				we kindly request you to	
				consider granting relaxation in	
				the Earnest Money Deposit	
				(EMD) as well. Your support in	
				this regard would be greatly	
				appreciated.	
	21.	Notice Inviting	Tender Submission	We will submit the tender	Yes. Already
		Tender		online on the mentioned MP e-	mentioned in the
				Procurement site. Do we also	bid document.
				need to submit the same	
				tender offline at the following	
				address mentioned in the	
				tender document?	
				Registrar General, High	
				Court of Madhya Pradesh,	
				53, Denning Rd, South Civil	
				Lines, Jabalpur, Madhya	
				Pradesh 482001.	
				Please confirm the address so	
				that we can proceed with the	
				offline submission as well.	
┝	22.	Page No.38	Phase-II RFID	In point number 1, it is	The payment will
	<i>LL</i> .	1 496 140.00	based File Tracking	mentioned:	be released
			System	"RFID-based file tracking	centrally, after
			System	0	<b>J</b> ,
				system for the documents of	
				the High Court."	invoices along with
				A. Software Requirement Specification (10%)	implementation reports / relevant
					ranorte / raiavant



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	eg(11)(5A)/2	020/0/0	Jabaipul, Dateu	20,00,2020
23.	BOQ	Price Bid Table	B.Software Design Description (10%) C. Development and Implementation (20%) <i>Total: 40% of the contract</i> <i>amount</i> Could you please clarify whether this payment will be released tehsil-wise (i.e., after completion at each tehsil) or only after the entire system is completed across all locations? Understanding the payment release process is important. We seek your guidance on filling out the BOQ, as it contains three sheets: • 1st sheet for Phase-1 • 2nd sheet for Phase-2 (A) HF Solution	documents.
			<ul> <li>3rd sheet for Phase-3 (B) UHF Solution.</li> <li>Since we are proposing a UHF-based solution, kindly clarify whether we need to fill only Sheet 1 and Sheet 3, or if there is any requirement to complete Sheet 2 as well.</li> </ul>	
			Your clarification on this matter	
		2 M/a	would be greatly appreciated.	<u> </u>
1	Page No.27	Bidder should be a	The Bidder can be a OEM or	Yes.
	Section - III Evaluation	company incorporated under	also can be an authorized partner of OEM, please	
	and	Indian Companies	confirm	
	Qualification Criteria	Act, 1956 or a Govt. / Semi Govt.		
		Concern or Govt.		
		Society.		
2		Quality certification	CMM Level-III is a mandatory,	Yes to understand
		(ISO 9001 or similar), CMMi level	please confirm	software process CMMi level-III may
		–III and national or		be preferable and
		international		numbering will
		accreditations or		done accordingly



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		awards would		in PQ chart /
		strengthen the		technical score
		bidder's case of their		sheet.
		previous experience		<u>However, CMMi is</u>
	-	and success.	COT filing notions & IT Datum	<u>optional.</u>
3		Bidder should obtain	GST filing return & IT Return	Yes accepted.
		(No objection	can be considered for the	
		certificate) from Commercial Tax and	same, please confirm	
		Income Tax		
		department of no		
		department of no		
4	_	Along with ISO 9001	Please confirm	Not required /
-	-	shall OEM can also		optional
		be GDPR and SOC2		optional
		compliant		
		considering the		
		Digital Personal		
		Data Protection Act,		
		2023 (DPDP Act,		
		2023)		
5	-	Does the solution	Please confirm	Optional
		must have an inbuilt		
		Ticketing system?		
6	-	Does the solution	Please confirm	Optional
		must have inbuilt		
		GEN AI capabilities?		
			Consultants India Limited	
1	Evaluation	Company's relevant		Yes accepted.
	criteria for Technical	experience in RFID	opportunity for bidders, It is	
	Proposal	system implementation	requested the clause may be amended as:	
	SL B	(minimum 3	Company's relevant	
	Experience	implementations of	experience in RFID	
	Page 25-26	RFID project of	system/Smart Card	
		similar nature and	implementation(Completed/On	
		size)	going) (minimum 3	
		,	implementations of	
			, RFID/Smart card project )	
2	Eligibility/Qualifi	Bidders should have	For maximum participation and	Yes accepted.
	cation Criteria:	specific	opportunity for bidders, It is	
	Page 26-27	implementation	requested the clause may be	
		experience in RFID	amended as:	
		system of a similar	Bidders should have specific	
		size, preferably in a	implementation experience in	





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		Public /Government sector. Private sector implementation experience in significantly large projects would be considered, if there is no public sector experience. Preference shall be given to organization having similar Govt. Project Experience. Paper Implementation of RFID project in reputed private organization shall also be considered.	a similar size, preferably in a Public /Government sector. Private sector implementation experience in significantly large projects would be considered, if there is no public sector experience. Preference shall be given to organization having similar Govt. Project Experience. Paper Implementation of RFID project in reputed private organization shall also be considered.	
	ligibility/Qualifi cation Criteria: Page 27	Bidder should have a minimum 03 years of proven generic experience in providing RFID solutions in Indian market.	For maximum participation and opportunity for bidders, It is requested the clause may be amended as: Bidder should have a minimum 03 years of proven generic experience in providing RFID/Smart card/IT solutions in Indian market.	Yes accepted.
	ligibility/Qualifi ation Criteria: Page 27	Bidder should have their own development, maintenance and support infrastructure facilities in India including but not limited to adequate technical manpower and support centers.	For maximum participation and opportunity for bidders, It is requested the clause may be amended as: Bidder should have their own development, maintenance and support infrastructure offices/facilities in India including but not limited to adequate technical manpower and support offices /infrastructure facilities. <b>Tech India Pvt. Ltd.</b>	Yes accepted.
		4. IVI/S ESCAIATES		
E	Section - III ligibility/Quali fication Criteria Point	Bidders should have specific implementation experience in	Bidders should have specific implementation experience in RFID system/IT or ITes of a similar size, preferably in a	Yes accepted.



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	no. 2, Page no. 27-28	RFID system of a similar size, preferably in a Public /Government sector. Private sector implementation experience in significantly large projects would be considered, if there is no public sector experience. Preference shall be given to Organization having similar Govt. Project Experience. Paper Implementation of RFID project in reputed private organization shall also be considered.	Public /Government sector. Private sector implementation experience in significantly large projects would be considered, if there is no public sector experience. Preference shall be given to Organization having similar Govt. Project Experience. Paper Implementation of RFID/IT or ITes project in reputed private organization shall also be considered. Please amend the clause as per above to so that more participants can participate in this bid and increase the competition	
2	Section - III Eligibility/Quali fication Criteria Point no. 4, Page no. 28	Bidders technical approach, methodology, work plan and team experience should highlight the bidder's previous experience particularly in implementation of RFID System.	Bidder should have to submit the technical approach, methodology, work plan and team management in the proposed solution of RFID system.	Bidder should have to submit the technical approach, methodology, work plan and team management in the proposed solution of RFID system and also the bidder should have experience in implementation of RFID / ITes System / solution.
3	Section - III Eligibility/Quali	Quality certification (ISO 9001 or	Quality certification ISO 9001 or similar/ CMMi level –III and	Yes to understand software process
	fication Criteria Point	similar), CMMi level –III and	national or international	CMMi level-III may
	no. 5, Page	national or	accreditations or awards would strengthen the bidder's case of	be preferable and numbering will be
	no. 28	international	their previous experience and	done accordingly



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		accreditations or awards would strengthen the bidder's case of their previous experience and success.	success. Kindly remove the CMMI level certificate to enhance the participation.	in PQ chart / technical score sheet. However, CMMi is optional.
4	Section - III Eligibility/Quali fication Criteria Point no. 9, Page no. 28	Bidder should have valid TIN, PAN & Service Tax Registration Numbers.	Bidder should have valid TAN, PAN & Service Tax Registration Numbers. Request you to please delete the TIN, because TIN is old document it replace with TAN or PAN	Yes changed.
5	Section - III Technical Proposal, Page no. 26	Evaluation criteria for Technical Proposal	Request you to kindly change the evaluation criteria as per the above points.	Evaluation will be done on the basis of documents submitted by the bidders in context to tender and clarifications.
6	Additional	Does the solution must have an inbuilt Ticketing system?	Please confirm	No.
7	Additional	Does the solution must have inbuilt GEN Al capabilities?	Please confirm	No.
		5. M/s ID Tech	Solutions Pvt Ltd.	
1	Chapter – II, Clause No. L., Page No. 6	The firms registered under NSIC and MSME (The vendor to be registered with both NSIC and MSME for claiming exemption of tender fees) are exempted for submission of tender fees only. But they have to submit valid EMD as per the tender requirement.	As per the general practice in all the Govt tenders, EMD and Tender Fees both are exempted in the tender for a MSME firm, hence we request you to please exempted the EMD also for a company registered under MSME.	No change.
2	Section II, Bid	8. A Bid Security is	If the EMD is not exempted for	Yes accepted in
	Data Sheet,	INR 5,00,000	the MSME bidder then how the	both Offline and



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	Page No. 23	(Rupees Five Lakh	EMD amount should be paid	Online mode. The
	5	Only)	because in the clause it is	
		• /	written that the EMD will be	BG is allowed.
			paid online only where as	
			there is a format given for	
			submitting the bid security as	
			BG also. We request that	
			submission of EMD should be	
			allowed in the mode of BG as	
			well.	
3	Evaluation	CMMi level III	Please consider CMMi Level	Already clarified in
	criteria for	Certifications	III or CMMi Level V as	this document.
	Technical		equivalent. Or you remove this	
	Proposal, A –		clause as this is mainly a RFID	
	Organization,		Project where SW is only a	
			part of the system. CMMi	
			certifications are required	
			mainly for SW based projects	
			where SW is in majority.	
4	PRICE BID	RFID tags	Please show the equipment so	Please have a visit
	TABLE	(Metallic):2,17,242	that tag dimensions can be	to Malkhana
	PHASE – I	RFID tags (Non-	clarified.	Section / Room of
	Page 30	Metallic) : 7,30,746		District and Tehsil
				Court.
5	Phase-II (A) HF	Item Description:d.	HF readers are integrated only	Yes accepted.
	SOLUTION	RFID fixed reader	means Antenna and Reader	Only UHF
	(Option-I)	devices (1 reader +	units are in a same enclosure.	technology.
		2 antenna)	It is only UHF where the	
			reader and antenna can be	
			separated. Hence please	
			remove this clause from the	
			HF unit. Also, keeping the	
			nature of requirement in mind,	
			the desired goal can be	
			achieved by using the UHF	
			technology only; hence we	
			recommend choosing the UHF	
6	Important	<b>3.</b> The vendor has to	technology only.	Tha IT
6	Important	-	May you please clarify which kind of IT Infrastructure will be	The IT
	points/ Note	set up the complete IT Infrastructure at	required any approximate BoQ	Infrastructure which will be
		High Court of M.P.,	so that we can calculate cost	supplied by the
		Principal Seat at	of the same. Also, tell how the	bidder is as per
		Jabalpur and its	Handheld RFID readers will be	BOQ of this tender
		Benches Indore &	connected with the network	document.
		Gwalior for RFID	though WiFi or SIM. If the	The Servers,



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		project of Districts and Tehsil Courts in the State of Madhya Pradesh.	connection is required to be given by SIM based GSM service, then who will arrange the SIMs and bear the network cost.	Desktop Computers, LAN/ Wi-Fi/ Network connectivity shall be provided by the High Court. SIM will be arranged by the High Court (If required).
7		The High Court will provide power / electrical supply, LAN connectivity to the bidder.	Apart from the facility provided by the High Court, what would be the expected IT / Electrical HW required, any approximate BoQ of the same can be given for cots estimation. Also, these facilities will be provided only in the High Court or in every District / Tahsil Courts as well.	As per the tender document.
8	CHAPTER – I // NOTICE INVITING TENDER //Page : 3 Section – VI Schedule of Supply and Requirement Page : 37	Time for Completion of the work /project: 3 Months Delivery Schedule (Duration) : SW: 1 Month Supply: 1 Month Implementation:2 Months Training (including fixes on any gaps /issues): 1 Month	What will be the exact duration of project completion i.e. 3 Months or 5 Months	Changed to 6 months. Changed to 6 months.
	(iii) RFID Readers and their Application:- Page:39	Files / Asset Transactions should be done at field level and verified with ERP system RFID reader applications should be able to transmit and receive RF signals from Tags, after getting information transmits it to RFID Application.	<ul> <li>Details of Information to be encoded on tag, limitation of encoding (39/6)</li> <li>Tag printing and encoding will be happening defined system in the network (39/1)</li> <li>Details of back end Data/Information Server (39/2)</li> </ul>	<ul> <li>Please visit one of our "Malkhana" section at District and Tehsil Court.</li> <li>Tag printing will be done by the vendor</li> <li>Server will be provided by the High Court.</li> </ul>



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9	(iv). Technical requirement and compliance statement for RFID Hardware Page : 40	Reader Applications should be able to authenticate users for writing Asset Information on RFID tag. PAD Antenna with Mid Range Reader required for Personalization, Issue and Return processes. RFID Tag Programming Equipment with suitable software interface RFID Cards for access control.	Are the PAD Antenna with the Mid-Range reader and Tag Programming Equipment same things i.e. a RFID Desktop reader required for tag registration in the Application SW. Please confirm as in the BOQ it is written as Desktop Reader. What kind of RFID card will be required i.e. UHF or HF. Is there an existing access control system where these	Yes it is equivalent. The vendor has to propose the best solution for RFID project. RFID cards not required.
			cards will be used? What will be the approximate quantity of them? How will they contribute in this project, what is the role of the access control system and how they will be integrated with the system? Please describe the quantity of them and revised the BOQ if required.	
10		Details of ERP system	<ul> <li>Provision of desktop computer?</li> <li>Provision of Cloud/Data Centre?</li> <li>Data entry who?</li> <li>Organization of records/materials in Malkhana wrt identified location with a Malkhana?</li> </ul>	<ol> <li>1.Desktop</li> <li>Computers, Data</li> <li>Centre will be</li> <li>provided by the</li> <li>High Court.</li> <li>One time data</li> <li>entry and tag fixing</li> <li>to be done by the</li> <li>company.</li> </ol>
11	Software	Application software	If the RFID Handheld Device is	RFID hand held
	components will	on RFID Hand Held	to run on Offline mode then	devices to support
	be Page: 40	Terminal for Offline Reading, File	how the real time inventory reconciliation will be done and	both online and offline mode.
	Faye. 40	Reading, File Search, Stock /	how the data will be	
		inventory Taking	transferred in the application	
		and a second sec		



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		and Data Import	SW which will be uploaded in				
		/Export to / from	the server. We recommend to				
		Desktop Computers.	use RFID HHDs in online				
		1 - 1	mode only connected with				
			either a WiFi network or a				
10			GSM based network.				
12	Section-VIII	14: The Supplier	As per the general practice,	No change.			
	Special	shall provide a	the PBG amount is 3% of the				
	Conditions of	Performance	contract value. We request				
	Contract	Security of 05%	you to please reduce the same				
	Page : 58	percent of the	to 3%.				
	<b>J</b>	Contract Price. The					
		Performance					
		Security shall be					
		denominated in the					
		following amounts					
		and currencies:					
		Indian Rupees					
13	Annexure – II -	Metallic: Gold and	Please elaborate this point and	Please visit one of			
	LIST OF	silver ornaments,	kindly show the items as this	our "Malkhana"			
	LOCATIONS	iron weapons,	will help us to identify the size	section at District			
	Page: 68	utensils,vehicles	of the tags which will be	and Tehsil Court.			
	Taye. 00		_				
		etc.Non-	required for tagging the				
		Metallic:Wood and	metallic and non-metallic				
		plastic items,	items.				
		clothes, narcotics,					
		papers etc.					
14	BoQ		We understand that the BOQ1	Yes.			
			is for Asset Tracking System				
			where as BOQ2 and BOQ3	Only UHF solution			
			are for File Tracking System.	is considered.			
			Please confirm.				
1			Also confirm for the File				
			tracking system, which price				
1			will be considered i.e. for the				
1							
			HF or UHF system.				
4	Dama NL Of		chnologies Pvt. Ltd.	C Mantha			
1	Page No. 24	Evaluation and	We request authorities to	6 Months.			
	Section - III	Qualification	provide us more time to				
		CriteriaScope:-	execute the project. For				
1		* Supply and	successful implementation we				
		Installation of	need at least 180 working				
		necessary Hardware	days and approval to approach				
1		Infrastructure for	the project in a phased				
		running online file /	manner by implementing one				
		raining online life /	manner by implementing one				



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2	Page No. 25	asset tracking application at District and Tehsil Courts in the State of Madhya Pradesh.	district at a time to provide quality output with focus on few sites under implementation. Subsequently we will take more sites/districts and increase the overall pace of implementation. We request you to kindly	Already clarified in
	Section - III	for Technical Proposal A. Organization CMMi level III Certifications: 5%	remove this requirement as RFID hardware and implementation are going to be the key components of the project and CMMi level III restricts key RFID players to take part in the tender	these clarifications.
3	Page No. 33 Section - IV	Important points/ Note:- 3. The vendor has to set up the complete IT Infrastructure at High Court of M.P., Principal Seat at Jabalpur and its Benches Indore & Gwalior for RFID project of Districts and Tehsil Courts in the State of Madhya Pradesh.	Do we have to provide Computer hardware separately at each site or it would be provide by the High Court as even existing computer hardware are suffice for this requirement. Since computer hardware are not part of the financial bid but asked in tender it is very important for us to have clarity whether we will provide with computer systems or vendor has to accommodate that as part of the project and add it in the project value	Only the vendor has to provide items as per BOQ. Servers, Computers, Network shall be provided by the High Court.
4	Page No. 41 Section - VI	Warranty Support * Bidders should provide a comprehensive technical support services for the system or software proposed for the entire period of warranty including the period of post implementation support.	Are we required to deploy manpower at each of this site or at district level or we are liable to just make sure that the systems are running successfully and manpower can be planned/assigned by vendor at its sole discretion. If at all manpower is required please specify the timeline for which they are required and what skillset should be available with such manpower.	Already clarified in these clarifications.
5	Page No. 57 Section - VIII	12. The terms of payment shall be:	Do we have to provide Computer hardware separately	It means the hardware articles



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6	Page No. 63	10% of the contract amount after Supply of the Computer Hardware and peripherals.	at each site or it would be provide by the High Court as even existing computer hardware are suffice for this requirement. Since computer hardware are not part of the financial bid but asked in tender it is very important for us to have clarity whether we will provide with computer systems or vendor has to accommodate that as part of the project and add it in the project value Do we have to consider putting	to be supplied by the vendor as per BOQ. Yes.
0		OF LOCATIONS	tag on the disposed properties too listed in the list? please confirm	
7	Page No. 3	Time for Completion of the work / project : 3 Months	We request authorities to provide us more time to execute the project. For successful implementation we need at least 180 working days and approval to approach the project in a phased manner by implementing one district at a time to provide quality output with focus on few sites under implementation. Subsequently we will take more sites/districts and increase the overall pace of implementation.	6 Months.
8	Page No. 37 Section - VI	Schedule of Supply and Requirement	Pleaseprovidemoreinformation on below points:- a.Work Plan & ProjectTimelinesb.b.Kindly share a clear projectplan, including timelines for:SystemRequirementSpecification(SRS)UserAcceptance(UAT)Security Audit	It is the vendor duty to provide the same.
9	Page No. 40	(iv). Technical	Kindly specify which features	It will be discussed
	Section - VI	requirement and	of the software should work in	during SRS / SDD



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		compliance statement for RFID Hardware: 2. Software components will be: * Application software on RFID Hand Held Terminal for Offline Reading, File Search, Stock / inventory Taking and Data Import / Export to / from Desktop Computers.	offline mode. This will help in designing the right architecture and functionality.	phase of the project.
10	Page No. 33 Section - IV	Important points/ Note:- 5. The shortlisted vendor has to do fixing of tags on assets / files.	Is vendor supposed to carry out RFID tagging process by applying tags on every asset & file or we just have to provide training and the activity would be carried out by the court staff? If vendor has to do the job do we include the charges for the same in the project cost or quote separately?	One time tag affixing to be done by the vendor as per the list mentioned in tender document. Later on it will be carried out by the Court staff.
11	Page No. 37 Section - VI	Schedule of Supply and Requirement	Can we further break PHASE– I – ASSETS TRACKING AND INVENTORY MANAGMANET SYSTEM FOR MALKHANA in to multiple phases to effectively carry out the project execution and take key sites in key districts first and then roll out project to other sites. Would PHASE–II RFID based File Tracking System be done after 100% completion of the above project or it has to be done simultaneously	Yes. But the project phase-I to be completed with 06 months. Yes after Phase-I of the project, the phase-II may be taken as per requirement of the
12	Page No. 40 Section - VI	(iv). Technical requirement and compliance statement for RFID Hardware:	Do we have to provide user access control cards, if yes please specify the number or we can just have USER ID & password based access to the	High Court. RFID cards are not required.



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		1. Hardware for the	users	
		proposed application		
		will be:		
		* RFID Cards for		
		access control.		
13	Page No. 41	(iv) Technical	What information has to be	Dispatch and
-	Section - VI	requirement and	provide to Honourable High	Receipt
		compliance	Court that we are mentioning	information of
		statement for RFID	here	articles / properties
		Hardware:		and type of articles
		4. RFID system		/ properties.
		should enable		• •
		delivery of timely		
		information to the		
		High		
		Court of M.P. in		
		efficient and		
		effective		
		management of		
		individual works.		
14	Page No. 24	Evaluation and	Please permit us to visit	Yes, site can be
	Section - III	Qualification Criteria	physical site to understand the	visited by vendor.
		Scope:-	scope of work, current process	
		Note: The Registrar	& gather requirement. Post	
		General, High Court	that we shall prepare a final	
		of Madhya Pradesh,	document for scope of work	
		Jabalpur may	and we request Honourable	
		enhance the scope	high court to agree/approve	
		of work as per the	the same.	
		requirement of		
		District and Tehsil	It would be very difficult for us	
		Courts in the State	to accommodate future	
		of Madhya Pradesh.	enhance which are not defined	
			as it is impossible to cover the	
			charges for the same. Or we	
			request the Honourable High	
			Court to allow us to quote for	
			customization/extra	
			development on per day basis	
			if at all any further	
			customization of development	
			is required beyond scope	
45			mentioned in technical bid	
15	Page No. 27	Eligibility/Qualificatio	Is no dues certificate from	Already clarified in
	Section - III	n Criteria:	GST portal suffice?	these clarifications.
		* Bidder should		



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	1			
		obtain (No objection certificate) from Commercial Tax and Income Tax department of no dues.		
16	Page No. 27 Section - III	Eligibility/Qualificatio n Criteria: * Bidder may be extending professional service support to label (tag RFID) existing assets at court premise.	Please elaborate/clarify the statement	All articles / properties as mentioned in the tender document to be tagged / labeled by the vendor using RFID tags.
17	Page No. 41 Section - VI	Post – implementation support (03 Years) on RFID system. * For post implementation support, a separate SLA (Service Level Agreement) will be signed by the bidder.	Please provide terms/text of the SLA agreement that we are supposed to sign	On mutually agreeable basis.
18	Page No. 57 Section - VIII	Phase – II RFID based tracking system for the Files / Important Documents of Districts and Tehsil Courts in the State of Madhya Pradesh. 30% of the contract amount after Successful implementation of RFID project.	We believe there is an error here and the % should be 20%. Kindly note	Yes, it is changed as 20% of the contract amount after successful implementation of RFID project.
19	Page No. 63	Annexure – II - LIST OF LOCATIONS "Disposed Properties" mentioned in both A & B Tables	Do we have to process & consider Disposed Properties also as part of the project. What does the word "Dispose" mean here	Yes. "Disposed properties" means the properties of which the case has

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		been	decided	by
		the	respec	tive
		court.		

#### The BOQ is amended as under depending upon the quires raised in the meeting / received through e-mails: PRICE BID TABLE PHASE - I Excise/othe Total Unit \*No. of Total S. Item Unit Sales / No Description Pric r Duty (Rs.) Servic Price (All Items to Cost inclusive) e Tax as be е (Rs.) applicable (Rs.) with Three procure as vears ond applicable site warranty for Items (Rs.) 01 02 03 04 05 06=03+04+0 07 08=07\*0 5 6 RFID based Assets Tracking and Inventory Management System with complete 1 life cycle of the Assets of District and Tehsil Courts in the State of Madhya Pradesh. a. RFID 01 /Need tags (Metallic) that based are be tagged / /RC embedded in the Assets of Malkhana and other Assets of the District and Tehsil Courts RFID tags 947988 b. (Non-Metallic) that are be tagged 1 embedded in the Assets of Malkhana and other Assets of the District and **Tehsil Courts** c. RFID Desktop 215 Readers d. RFID Hand 215 held terminals

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	e. Asset tracking and inventory management systems software	Lump sump
	e. Any other item	Lump sump
2	Installation	Lump sump
	Total Amount	· · · · · · ·

\*Note: No. of items are tentative and may increase /decrease depending upon the requirement of the District and Tehsil Courts.

#### <u>Phase-ll</u>

#### PRICE BID TABLE PHASE-II (A) HF SOLUTION (Option-I) - DELETED\*

#### PRICE BID TABLE PHASE-II (B) UHF SOLUTION (Option-II)

S. N.	Item Description *	Unit Pric e (Rs.)	Excise/othe r Duty (Rs.)as applicable	Sales / Servic e Tax (Rs.) as applicable	Total Unit Price (All inclusive) with Three years on- site warranty for Items (Rs.)	*No. of Items to be procure d	Total Cost
01	02	03	04	05	06=03+04+05	07	08=07*06
1	RFID based Fi Pradesh. (UHF			District and	l Tehsil Courts i	n the State	e of Madhya
	a. RFID Tags	ooraa	,			15 Lakh /	
	(UHF)					RC	
	b. RFID					215	
	Desktop						
	Readers						
	c. Hand held					215	
	terminals					045	
	d. RFID fixed					215	
	reader devices						
	e. File					Lump	
	tracking					sump	
	Management						
	systems						
	software.						
2	Installation					Lump	
						sump	
Tot	al Amount						

\*Note: No. of items are tentative and may increase / decrease depending upon the requirement of the District and Tehsil Courts.



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# Note:-

- 1. The High Court of Madhya Pradesh shall have full rights to accept or reject any bid, without assigning any reason thereof.
- 2. The above clarifications / addendum are for all the prospective bidders' for their tender reference and necessary action.
- All future correspondence/ clarifications/ addendum/ corrigendum shall be available on the website of the High Court of Madhya Pradesh i.e. <u>www.mphc.gov.in</u> and Government e-procurement portal <u>www.mptenders.gov.in</u>.
- 4. All the pages of the bids and Annexure's are to be sealed and signed by the authorized officers of the company / vendor.
- 5. All prospective bidders are requested to submit the bid with all relevant documents in sequenced manner, without fail.
- 6. The decision of the High Court in selection/ finalization of Firm/Vendor shall be final and no objection in this regard shall be entertained.
- 7. In case of further query /clarification, please visit at High Court of Madhya Pradesh, Jabalpur.
- The last date for online tender submission is hereby extended till 15<sup>th</sup> April, 2025 by 6:00 P.M., hard copy submission is 16<sup>th</sup> April, 2025 by 5:00 P.M. and technical bid opening on 17<sup>th</sup> April, 2025 at 11:30 A.M.

# Sd/-REGISTRAR GENERAL